

Tech & Main Product offering

Network	UCaaS	CCaaS	Security	Cloud	IoT	Misc.
<p>SD-WAN</p> <ul style="list-style-type: none"> - Auto-Failover - Bonding - Intelligent Routing - VNF (Virtual Network) - Firewall - Application Aware <p>CONNECTIVITY</p> <ul style="list-style-type: none"> - Broadband - Dedicated Fiber - Coax - WISP / Microwave - 3G/4G/5G Internet - Satellite Internet - Circuit Aggregation <p>MANAGED WIFI</p> <ul style="list-style-type: none"> - Internal Network - Guest Network <p>SECURITY</p> <ul style="list-style-type: none"> - Firewall (Prem / Web) - Endpoint Security - Network Security Assessment <p>REMEDIATION</p> <ul style="list-style-type: none"> - Circuit Monitoring - Trouble Ticket Creation 	<p>BASIC UCAAS SEAT</p> <ul style="list-style-type: none"> - Voice - Text / SMS - Video (Zoom) - Web Conferencing - Collaboration (Slack, Glip, MS Teams, etc.) <p>ADD ONS</p> <ul style="list-style-type: none"> - CRM Integration - Accounting Integr. - CCaaS Integration - IVR - Call Recording - AI / Sentiment <p>PREMISE SYSTEMS</p> <ul style="list-style-type: none"> - Prem as-a-Service - SIP Trunks 	<p>CCAAS SOLUTION</p> <ul style="list-style-type: none"> - IVR - Analytics - Performance Mgmt - Dashboards <p>DIALER</p> <ul style="list-style-type: none"> - Outbound Dialer - Preview - Predictive Dialer - Progressive Dialer <p>WORKFORCE MGMT</p> <p>QUALITY MGMT</p> <ul style="list-style-type: none"> - AI / Sentiment <p>CRM INTEGRATIONS</p> <p>UCAAS INTEGRATIONS</p> <p>PCI HANDLING</p> <p>HIPAA HANDLING</p> <p>GAMIFICATION</p> <p>ADD ONS</p> <ul style="list-style-type: none"> - Accounting Integr. - Call Recording 	<p>IDENTIFY</p> <ul style="list-style-type: none"> - Virtual CISO - Cyber Consulting - Vulnerability Assess. - Penetration Test - Compliance - Phishing Simulation - Awareness Training <p>PROTECT</p> <ul style="list-style-type: none"> - Managed Firewall - Web Security - Email Security - Endpoint Protection - Managed Cloud FW - Data Protection - Zero-Trust Framework - Remote User VPN - Patch Management <p>DETECT</p> <ul style="list-style-type: none"> - Log Mgmt (SEIM) - AI Machine Learning - Intrusion Detection - Intrusion Prevention - SOC as a Service <p>RESPOND</p> <ul style="list-style-type: none"> - Incident Response - Containment / Eradication / Restore 	<p>CONNECTIVITY</p> <ul style="list-style-type: none"> - Public Cloud Onramps - Direct Connects - Express Routes <p>COMPUTING</p> <ul style="list-style-type: none"> - Private Cloud - Public Cloud - Bare Metal - Colocation - Orchestration <p>IAAS</p> <p>STORAGE</p> <ul style="list-style-type: none"> - Cloud File Storage - Colocation - Managed Backup - Disaster Recovery <p>MANAGED SVCS</p> <ul style="list-style-type: none"> - Managed O365 - IT Support - Desktop aaS - Cloud Migration - Professional Svcs <p>SAAS MGMT</p> <ul style="list-style-type: none"> - Microsoft Office - SAP 	<p>SENSORS</p> <ul style="list-style-type: none"> - Temperature - Pressure - Soil Moisture Content - Video <p>REPORTING</p> <ul style="list-style-type: none"> - Geo-Fence - Detailed Use - Velocity / Acceleration 	<p>MOBILITY</p> <ul style="list-style-type: none"> - Handsets - iPads - Devices <p>MOBILE NETWORK</p> <ul style="list-style-type: none"> - Detail Reporting - Device Usage Mgmt - Application Filtering - Detailed Reporting - CyberReef Solutions <p>EXPENSE MGMT</p> <ul style="list-style-type: none"> - Wireline - Mobility <p>PHYSICAL SECURITY</p> <ul style="list-style-type: none"> - Video Surveillance - Access Cards <p>SURVEYS</p> <ul style="list-style-type: none"> - Aerial Drone Survey - ConnexiCore <p>ANSWERING SVCS</p> <ul style="list-style-type: none"> - Ruby Receptionist